

Way2Pay User Guide

A Guide for Parents and Schools to use Irelands Fastest Growing Parental Payments System

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Way2Pay User Guide

Way2Pay for Schools

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Introduction

Background

Way2Pay Ltd is an online, Irish owned payments provider registered with The Central Bank of Ireland. Way2Pay provides a service to schools, parents and government (Educational Training Boards) enabling schools to request and receive payment, parents to pay and government to reconcile and audit school income.

Users

This application interfaces with three user groups; schools, parents and clusters (ETBs).

The Scope

The Scope of this document is to provide a user guide to assist users in using the application to request income, make payments and analyse / audit movement of money.

Quick Start Guide

Step 1: Go to https://www.way2pay.org/

Step 2: The Home page opens with a login for schools, parents and ETBs

Step 3: Login

Purpose

The purpose of this document is to demonstrate to User groups the unique functionality associated with their dashboard. The document is presented in three parts

- 1. Schools User guide
- 2. ETB User guide
- 3. Parents User guide

The latest version of this document was created in September 2017. The Way2Pay User guide is frequently updated.

Part 1 The Schools Dashboard

SMS and Email

Send a Text Message/Email to a Class or Group

Step 1: Go to <u>www.way2pay.org</u> & login. Click "SMS and Email" on the left side.

Step 2: Select the SMS and/or Email box and customize your message in the "Enter your message" box.

Step 3: Choose the recipients by clicking and dragging the tag to the "Recipients" box, you may also add students by typing in the name in the box under "Students."

Step 4: In the box to the right labelled "Actions," enter the start time and click "Send."

Step 5: You can add an attachment to your email, this is very useful for communication with parents, newsletters, forms etc.



There is an SMS feature on the dashboard where you can quickly send messages to a student/ parent or guardian.

This has been designed to quickly inform parents of student's issues who have come to the window of the school office. You can also quickly send SMS to teachers using this feature.



Step 1: On dashboard search for student by surname

Step 2: Type message and click Send SMS

Activities and Bills

Create a New Activity/Bill

Step 1: Click on "Activities & Bills" on the left side of the main page.

Step 2: On "Actions" sub menu on right hand side and select "Add new activity" from dropdown.

Step 3: Enter the Activity Details and click "save & proceed", details include "Name, Start Time, Finish Time, Description, Cost, Ledger Codes and family discounts". When adding a family discount you will be prompted to add the amount the second third and fourth student in a family will pay, for example if the first child pays 100, the second 80 the third 50 and the fourth zero, please fill fields with these amounts.

Step 4: Add Recipients and click "proceed", Click and drag the classes you want under "groups /classes" to "To Be Invoiced," you may also add individual students by typing the name into the box under "Students."

Step 5: Select "Save a Draft," "Save & Bill Now," or "Save & Bill Later.



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View Existing Activities and Bills

Step 1. On the home page, select "Activities/Bills" option.

Step 2. To select an activity enter activity name and click search or click on the name of the activity.

Step 3. View bill details including student names, amount invoiced, and amount paid, online off line payments and notes associated with the payments and settled bills.

Step 4. From here you can add payments, notes and settle bills. You can also send reminders to individuals, several or all of the students on the invoice. You can send an ad hoc text to the students in this bill. Bills can also be archived from this screen.

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0. Trip to Aran

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Denise Boyd	1A	€20.00	€20.00	€0	€0			e	£	•		an a	Ē	
Ryan Boyd	1A	€10.00	€10.00	€0	€0			e	£	•		an a	Ē	
Freya BOYD	1A	€15.00	€15.00	€0	€0			e	£	•		an a	Ē	
Patrick Buckley	1A	€20.00	€20.00	€0	€0			e	£	•		an a	Ē	
Hannah Corrigan	1A	€20.00	€20.00	€0	€0			e	£	•		an a	Ē	
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Working with Activities and Bills

In this section we will cover the following functionality for Activities and Bills. Once a bill is created there are many features to update, edit, view and print the bill in several formats.

- Edit recipients.
- Settle Bills
- Send Reminders
- Send Ad Hoc Text Message
- Add Notes
- Add Cash Payments
- Add Direct Debit or Standing Order.
- Filter by Class or Group
- Print Status Report of Activity or Bill.

Working with Activities and Bills; Edit Recipients.

Step 1. On the home page, select "Activities/Bills" option.

Step 2. To select an activity enter activity name and click search or click on the name of the activity.

Step 3. Follow the grid along and click Recipients Tab, at the bottom of the page click 'View and Edit' button.

Step 4. Search for the student in question and add them to the bill by clicking on the arrow beside their name, then click proceed.

Step 5. Select the appropriate billing option, depending on whether you wish to send an SMS link to the parents select 'Save and Bill with No Notification to Parent' or 'Save and Bill Now'.



Working with Activities and Bills; Send Reminders

Step 1. On the home page, select "Activities/Bills" option.

Step 2. To select an activity enter activity name and click search or click on the name of the activity.

Step 3. View bill details including student names, amount invoiced, and amount paid, online off line payments and notes associated with the payments and settled bills.

Step 4. To send a reminder to an individual click on the reminder icon beside their name, this can be repeated for several students. To send a reminder to the entire group click on the Send Reminder Button. The reminders will only send to those students with outstanding amounts, detailing the amount remaining to be paid.

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Joaqvin Carrasco Guerra	1B	€50.00	€50.00	€0	€0		Ċ	£	•		an a	Ŵ
Ryan Casey	1B	€50.00	€50.00	€0	€0		e	£			ø	Ŵ

Working with Activities and Bills; Send Ad Hoc Text Message

Step 1. On the home page, select "Activities/Bills" option.

Step 2. To select an activity enter activity name and click search or click on the name of the activity.

Step 3. View Invoice tab including all bill details name of student, class, amount, outstanding, online, offline payment date.

Step 4. To send an ad hoc Text Message to the group click on the Ad Hoc Message button. You can send an Ad hoc message to parents of students who have not paid or to the entire group. To send an SMS to a single student go to the homepage and search for the student under SMS section



Working with Activities and Bills; Add Note

Step 1. On the home page, select "Activities/Bills" option.

Step 2. To select an activity enter activity name and click search or click on the name of the activity.

Step 3. View bill details including student names, amount invoiced, amount paid, online off line payments and notes associated with the payments and settled bills.

Step 4. To add a note to a student invoice, click on the pen icon on the student line. Write the note in the Edit Activity Note pane and click update. This note will appear on the activity page. The note can be updated several times. System can also be instructed to not send reminders to specific students if payment plan has been agreed.

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Ryan Boyd	1A	€10.00	€10.00	€0	€0		e	£	•		ø	Ŵ

Working with Activities and Bills; Add Cash Payments

Step 1. On the home page, select "Activities/Bills" option.

Step 2. To select an activity enter activity name and click search or click on the name of the activity.

Step 3. View bill details including student names, amount invoiced, amount paid, online off line payments and notes associated with the payments and settled bills.

Step 4. To add a cash payment to a student invoice, click on the Euro symbol on the student line. Enter the cash amount and payment date on the Cash Payments pane, select cash from the payment type, click to agree to the T&C and grant permission for participation in the event and finally click the 'Pay' button

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Student:	Ryan Boyd	5.00 Department

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Working with Activities and Bills; Add Direct Debit or Standing Order

Step 1. On the home page, select "Activities/Bills" option.

Step 2. To select an activity enter activity name and click search or click on the name of the activity.

Step 3. View bill details including student names, amount invoiced, amount paid, online off line payments and notes associated with the payments and settled bills.

Step 4. To add a Direct Debit or Standing Order to a student invoice, click on the Euro symbol on the student line. Enter the amount and payment date on the Cash Payments pane, select Direct Debit or Standing Order from the payment type, click to agree to the T&C and grant permission for participation in the event and finally click the 'Pay' button

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Working with Activities and Bills; Filter by Class or Group

Step 1. On the home page, select "Activities/Bills" option.

Step 2. To select an activity enter activity name and click search or click on the name of the activity.

Step 3. View bill details including student names, amount invoiced, amount paid, online off line payments and notes associated with the payments and settled bills.

Step 4. To view a single class or a sub group in this activity select the filter by Class or Group tab on The LHS.

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School Tour Poland (G)	€15.00	€15.00	€0	€0		Ċ	£	•		ø	Ŵ
TY Killarney (G) Under 15 Hurling (G)	€20.00	€20.00	€0	€0		Ċ	£	•		ø	Ŵ
year group1 (G)	€20.00	€20.00	€0	€0		e	£	a		and the second se	Ŵ



Working with Activities and Bills; Print Status Report of an Activity or Bill

Step 1. On the home page, select "Activities/Bills" option.

Step 2. To select an activity enter activity name and click search or click on the name of the activity.

Step 3. View bill details including student names, amount invoiced, amount paid, online off line payments and notes associated with the payments and settled bills.

Step 4. To view a single class or a sub group in this activity select the filter by Class or Group tab on The LHS. To export and print this report click Export to CSV button on bottom right hand side. The Report CSV file can then be opened in excel and printed.

	Lil Jimmy Phelan	year group1	€20.00	€20.00	€0	€0		Ċ	£	a		ø	Ē
	Katie Stockbauer	1A	€20.00	€20.00	€0	€0		e	£	•		ø	圃
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	А	В	С	D	E	F	G	Н	1	
1	Student Name	Activity Name	Class Name	Amount	Outstanding	Online	Offline	Payment Date	Notes	
2	Katie Stockbauer	0. Trip to Aran	1A	20	20	0	0			
3	Lil Jimmy Phelan	0. Trip to Aran	year group1	20	20	0	0			
4	denise o grady	0. Trip to Aran	1A	20	20	0	0			
5	Jack Murphy	0. Trip to Aran	1A	20	20	0	0			
6	Ronan McCarthy	0. Trip to Aran	TY 2016 2017	10	10	0	0			
7	Olan McCarthy	0. Trip to Aran	School Tour Poland	15	15	0	0			
8	Oisin McCarthy	0. Trip to Aran	Under 15 Hurling	20	20	0	0			
9	Mark Kelly	0. Trip to Aran	1A	20	20	0	0			
10	kellie Dawson	0. Trip to Aran	1A	20	20	0	0			
11	Hannah Corrigan	0. Trip to Aran	1A	20	20	0	0			
12	Patrick Buckley	0. Trip to Aran	1A	20	20	0	0			
13	Freya BOYD	0. Trip to Aran	1A	15	15	0	0			
14	Ryan Boyd	0. Trip to Aran	1A	10	5	0	5	26/09/2017 15:17	,	
15	Denise Boyd	0. Trip to Aran	1A	20	20	0	0		Denise has arrange	d payment plan
16										

Working with Activities and Bills; Settle Bills

Step 1. On the home page, select "Activities/Bills" option.

Step 2. To select an activity enter activity name and click search or click on the name of the activity.

Step 3. View bill details including student names, amount invoiced, amount paid, online off line payments and notes associated with the payments and settled bills.

Step 4. To settle a bill for a particular student click on the lock icon, this will settle the student invoice meaning the bill will be removed from the parents' dashboard. The school will no longer be able to add a cash payment for this bill. You will notice settled bills are noted and reminders and payments icons are greyed out.

Please note only the Superuser on an account can settle bills Principal or Bursar only.

0. Trip to Aran												
B Invoice:	5	🛢 s	ummary		📼 Acti	ivity	1	Recipie	ents	® D	ocument	
Filter by group	•	C	Send ad-hoc text			🖸 Send rer	minders			C Send notification	IS	
Student Name	Class	Amount	Outstanding	Online	Offline	Payment Date	Reminder	Pay Cash	Settle	Notes	Ø	Delete
Denise Boyd	1A	€20.00	€20.00	€0	€0		e	£	•	Denise has arranged payment plan	ø	Ŵ
Ryan Boyd	1A	€10.00	€5.00	€0	€5.00	26/09/2017 15:17:00	e	£	•		e de la constante de la consta	
Freya BOYD	1A	€15.00	€15.00	€0	€0		e	£	Se	ettle this Bill	an a	Ē



Denise Boyd 1A	£20.00										
	220.00	€20.00	€0	€0		C	£	•	Denise has arranged payment plan		Ŵ
Ryan Boyd 1A	€10.00	€5.00	€0	€5.00	26/09/2017 15:17:00	Ċ	£	a		ø	Ŵ
Freya BOYD - Settled	€15.00	€15.00	€0	€0		e	£	۵		ø	ŵ
Patrick Buckley 1A	€20.00	€20.00	€0	€0		C	£	a		ø	ŵ

Working with Activities and Bills; Archiving Activities and Bills

Step 1. On the home page, select "Activities/Bills" option.

Step 2. On the Activities Home page, on the left hand side of every activity listed you will see a bin icon.

Step 3. Click on the Bin icon to Archive Bills

Step 4. All payments made on Archived Bills are available in report dropdown / detailed payments report

Note: Archived activities will remove the activity from the schools and parents dashboard. Parent will no longer be able to pay bills and schools will not be able to add cash payments to archived items. Schools can print reports on all activities / payments on archived bills.

If the bin icon does not appear in your dashboard this is because your user is not authorised to archive bills.

Please note only the Superuser of the account has the rights to archive activities.

١	Na	y 🚔 Pay						н	ome Repo	ts Actions	
	Ent	er activity name		Q Find							
	Ŵ	Nameļ [*]	Students	Total	Paid	Outstanding	Paid Online	Paid Offline	No. Online	No. Offline	
	×	0. After School Study Club	51	€1455.00	€0	€1455.00	€0	€0	0	0	
	Del	ete Breakfast Club	33	€610.00	€0	€610.00	€0	€0	0	0	
	×	0. School Tennis Monday	33	€1216.00	€0	€1216.00	€0	€0	0	0	
	×	0. School Tennis Tuesday	51	€1530.00	€0	€1530.00	€0	€0	0	0	
	×	0. Trip to Aran	14	250.00	5.00	245.00	0	5.00	0	1	
	×	Admin Fee 16/17	25	€1170.00	€110.00	€1060.00	€2.00	€108.00	1	4	



School Detailed	Repor	rt										
start date 30/07/2017 on_off Offline, Online I 0 f 1	e ⊳I ¢		end date Choose Find N	a: 30/09/2017 Activity: 0 Puppet Show M lext Image: Comparison of the state of t	lay 2017, 0. Ar	nn. 💌						View Rep
Activity Name:	Forename:	Surname:	Pay Date:	Order #:	Invoice ID:	Ref:	Pay_Method:	T2:	GL Code:	Total:	Fee:	Net Amount:
0. Registration 2017 2018	Oisin	McCarthy	04/09/2017	20170904105317-674	247188		Cash	009	Fundraising	50.00	0.00	50.00
0. School Contribution 2017 2018	Beatriz	Diaz	06/09/2017	20170906104456-183136	240081		Cash	005	005	20.00	0.00	20.00
0. School Contribution 2017 2018	Dermot	Brennan	06/09/2017	20170906104435-183132	240115		Cash	005	005	10.00	0.00	10.00
0. Trip to Aran	Ryan	Boyd	26/09/2017	20170927141942-198343	326270		Cash	003	School Tours	5.00	0.00	5.00
0.SCHOOL CONTRIBUTION	Denise	Boyd	06/09/2017	20170906104703-280	248819		Cash	005	006	100.00	0.00	100.00
D.SCHOOL CONTRIBUTION	Oisin	McCarthy	04/09/2017	20170904105317-674	248828		Cash	005	006	100.00	0.00	100.00
D.SCHOOL CONTRIBUTION	Fionn	McCarthy	06/09/2017	20170906104612-888	248853		Cash	005	006	30.00	0.00	30.00
D.SCHOOL CONTRIBUTION	Fionn	McCarthy	07/09/2017	20170907115759-977	248853		Cash	005	006	30.00	0.00	30.00
0.trip to donegaletb	Oisin	McCarthy	04/09/2017	20170904105317-674	257706		Cash	003	School Tours	10.00	0.00	10.00
Barcelona Trip 2017	Fionn	McCarthy	07/09/2017	20170907115104-615	216296		Cash	003	School	100.00	0.00	100.00

Family Discount on a Single Activity /Bill

Step 1. On the home page, select "Activities/Bills" option.

Step 2. On the Activities Home page, select create new activity from the actions menu.

Step 3. Populate the activity details. To apply a family discount enter the amount each family member should pay. In this example students across many classes are going on a trip to Aran. The first child in a family pays the full amount of €20, the second child €15 the third €10 and fourth or more children in the same family pay zero.

* Activity Name:	Description:
0. Trip to Aran	Enter description
* Start Time:	* T Codes:
26/09/2017 14:01	003 (School Tours)
* Finish Time:	* GL Codes:
30/09/2017 14:01	School Tours (School Tours)
_ Costs	Discounts
* Cost:	* Discounted Amount Child 2: Discount Applied? Yes
20.00	15.00
	* Discounted Amount Child 3: Discount Applied? Yes
	10.00
	* Discounted Amount Child 4+: Discount Applied? Yes
	0.00
	Apply discount to Trip to Aran Bill

When the activity is created, you will see the family has been applied, i.e. see the different invoice amounts for the Boyd family below.

Invoices		<i>e</i> s	ummary		🔳 Acti	vity	1	Recipie	ints	%	Documen	t
Filter by group	•	e	Send ad-hoc text			Et Send ren	ninders			😫 Send notificatio	ns	
Student Name	Class	Amount	Outstanding	Online	Offline	Payment Date	Reminder	Pay Cash	Settle	Notes	ľ	Delete
Denise Boyd	1A	€20.00	€20.00	€O	€O		æ	£	•	Denise has arranged payment plan	1	Û
Ryan Boyd	1A	€10.00	€5.00	€0	€5.00	26/09/2017 15:17:00	18	£	•			Û
Freya BOYD - Settled	1A	€15.00	€15.00	€0	€O		Et .	£				Û
Patrick Buckley	1A	€20.00	€20.00	€0	€0		e	£			1	Û

See family discount

Family Discounts on Multiple Activities

Introduction

In many cases a school will require a family discount to include several bills/activities of different amounts. Here are a few different scenarios where this would apply

- Family Cap, e.g. a family pays no more than €200 for several activities.
- Percentage Discount Fixed, e.g. a family receive 20% discount on total bill for several activities.
- Family Cap Increasing (Advanced Family Discount) is used when a family pays
 - o no more than X on for two siblings in selected activities,
 - \circ ~ no more than Y for three siblings in selected activities, and
 - \circ ~ no more than Z for four siblings in selected activities etc.

Family Discount in a Multiple Activities; Family Cap

In this example a family pays no more than €200 for several activities.

Step 1. Create several activities with different bill amounts. E.g. Book Rental First years €200 a second bill for Book Rental TY at €100 and a third bill for Book Rental Third years at €50. As you create each bill <u>do not</u> add a discount.

Step 2. The next step is to bunch the activities together. In the actions menu select 'Group Activities for Discounts'. Enter the date range and view activities.

Step 3. In the example below there are three Book Rental Activities to bunch and apply a family cap of €220; Book Rental First yrs, Third yrs and TY. Select these activities click 'select and enter the discount type/method' button.

Step 4. Enter the Family Cap amount and click 'apply'

* Activity Name:	Description:	
Book rental First Years	Enter description	
* Start Ti	* T Codes:	
27/09/2017 21:13	005 (Contribution)	v
* Finish Time:	* GL Codes:	
30/09/2017 21:13	005 (Contribution)	٧
Costs	Discounts	
* Cost:	* Discounted Amount Child 2:	Discount Applied? No
200.00	No discount applied	
	* Discounted Amount Child 3:	Discount Applied? No
	No discount applied	
	* Discounted Amount Child 4+:	Discount Applied? No
	No discount applied	
		🖺 Save & Proceed

Activity Name: Book rental Third Years	Bunch Book Rental Bills
Start Time:	
27/09/2017 21:17	
Finish Time:	
30/09/2017 21:17	
Costs	
Cost:	
50.0d	



Group Activities for Discount

Paid Offline No. Online



Name‡2	Activity Amount	Outstanding	Existing Discount Child 2	Existing Discount Child 3	Existing Discount Child 4 plus
ook rental First Years	200.00	€6600.00	No Discount	No Discount	No Discount
ook rental Third Years	50.00	€1100.00	No Discount	No Discount	No Discount
ook rental TY	100.00	€5400.00	No Discount	No Discount	No Discount
Discount Type * Select discount type:		•	Page 1 of 1 🔅 🙌 Total I	tems: 3	
Discount Type * Select discount type: Family discount		•	Page 1 of 1 () () () Total	tems: 3	at
Discount Type * Select discount type: Family discount		•	Page 1 of 1 (*) (M) Total	tems: 3	nt,
Discount Type * Select discount type: Family discount Family Discounts		H 4	Page 1 of 1 W M Total	lect Family Discour	nt,
Discount Type * Select discount type: Family discount Family Discounts * Enter the maximum a	imount a family is to pay:	H 4	Page 1 of 1 () () () () () () () () () () () () ()	tems: 3 lect Family Discout ter Family Cap	nt,

Book rental First Year	'S											
🖹 Invoices		🖉 Summa	агу	E	Activity		8	Recipio	ents	% [)ocument	t
Filter by group 🔻		🖸 Send	ad-hoc text			🖻 Send ren	ninders			Send notification	ns]	
Student Name	Class	Amount	Outstanding	Online	Offline	Payment Date	Reminder	Pay Cash	Settle	Notes	đ	Delete
Denise Boyd	1A	€120.00	€120.00	€0	€0		e	£	•	Family group discount applied on 27/09/2017		Ē
Freya BOYD	1A	€0.00	€0.00	€0	€0		e		•	Family group discount applied on 27/09/2017		Ē
Patrick Buckley	1A	€200.00	€200.00	€0	€0		e	£	•		ø	Ē
Joaqvin Carrasco Guerra	1B	€200.00	€200.00	€0	€0		e	£	•		ø	Ē

View Family Discounts Applied

Book rental TY												
🗎 Invoice	s	🖉 Summa	ry		Activity		*	Recipie	nts	0	ocument)	:
Filter by group	•	🕼 Send	ad-hoc text		e	Send rem	inders			Send notification	าร	
Student Name	Class	Amount	Outstanding	Online	Offline	Payment Date	Reminder	Pay Cash	Settle	Notes	C	Delete
Ryan Boyd	1A	€100.00	€100.00	€0	€0		e	£	•		ø	Ŵ
Dermot Brennan	árainn mhór vc kayaking sailing	€100.00	€100.00	€0	€0		e	£	•		ø	Ŵ

Family Discount in a Multiple Activities; Percentage Discount

Percentage Discount Fixed, e.g. a family receive 20% discount on total bill for several activities.

Steps 1&2. Follow steps one and two for family cap above to create activities and bills and bunch these activities to apply a discount. In this case it is a family percentage, select % discount from the dropdown.

Step 3. Enter the discount percentage amount and click 'Apply Discount Now & Save' button.

Step 4. Verify your discount has been applied, in the case below the Boyd family received 20% off a total bill of €150; reflected in Ryan's School Tennis Tuesday Bill being reduced by €30 to €10.

Name‡ ⁶	Activity Amount	Outstanding	Existing Discount Child 2	Existing Discount Child 3	Existing Discount Child 4 plu
. School Tennis Monday	40.00	€1320.00	No Discount	No Discount	No Discour
. School Tennis Tuesday	30.00	€1590.00	No Discount	No Discount	No Discour
* Select discount type: % discount % Family Discount * Enter the discount perc 20% A family will obtain the	entage: discount when at least or tivities.	ne child appears in	Se Se	lect Percentage	Discount

0. School Tennis Tu	Jesday											
B Invoices	<i>e</i> s	ummary		C Activit	у		🖀 Recipient	s		% C	locument	L
Filter by group 🛛 🔻		Send ad-ho	c text		🖬 Send r	eminders		E	Send no	otification	15	
Student Name4 [®]	Class	Amount	Outstanding	Online	Offline	Payment Date	Reminder	Pay Cash	Settle	Notes	ľ	Delete
Ryan Boyd	1A	€30.00	€30.00	€0	€0		12	£	•		1	Û
Dermot Brennan	árainn mhór vc	€30.00	€30.00	€0	€0		e	£			1	俞

Filter by group 🔻		🗈 Send	ad-hoc text		R	Send rem	inders			🖬 Send notification	าร	
Student Namel‡	Class	Amount	Outstanding	Online	Offline	Payment Date	Reminder	Pay Cash	Settle	Notes	C	Delete
Denise Boyd	1A	€40.00	€40.00	€0	€0		e	£	•		1	Û
Ryan Boyd	1A	€10.00	€10.00	€O	€O		e	£	-	%age group discount applied on 27/09/2017	1	Û
Freya BOYD	1A	€40.00	€40.00	€0	€0		18	£	•		1	Û

Family Discount in a Multiple Activities; Family Cap Increasing

Family Cap Increasing (Advanced Family Discount) is used when a family pays

- no more than X on for two siblings in selected activities,
- no more than Y for three siblings in selected activities, and
- no more than Z for four siblings in selected activities etc.

Steps 1&2. Follow steps one and two for family discount cap above to create activities and bills and bunch these activities in order to apply a discount. In this case it is a family percentage increasing for additional family members, select 'Advanced Family Discount' from the dropdown.

Step 3. Enter the family cap amount for each additional sibling and click 'Apply Discount Now & Save' button

Step 4. Verify your discount applied, in the case below the Boyd family had four activities and therefore were billed €55 (max for four children bills) reflected in Ryan's After School Study club being Zero and Freya Breakfast Club Invoice being reduced to €15

After School Study Club 30.00 €1515.00 No Discount No Discount Breakfast Club 20.00 €610.00 No Discount No Discount No Discount Image: School Study Club 20.00 €610.00 No Discount No Discount No Discount Image: School Study Club Image: School Study	No Discourt
Breakfast Club 20.00 €610.00 No Discount No Discount Image: Select discount type * Select discount type: Advanced family Discount * Enter the max, amount a family is to pay with 3 bills: 45.00 * Enter the max, amount a family is to pay with 4 or more bills: 55.00 Apply discounts to activities	No Discount
Het Het Het Het Page 1 of 1 Het Total Items: 2 Discount Type * Select discount type: Advanced family discount Advanced family Discount * Enter the max. amount a family is to pay with 2 bills: 40.00 * Enter the max. amount a family is to pay with 3 bills: 45.00 * Enter the max. amount a family is to pay with 4 or more bills: 55.00 Apply discounts to activities	Family Discount:
Apply discounts to activities	
After School Study Club Simmary Activity Recipients	® Document
Filter by group: V C Send ad-hoc text C Send reminders C Send	nd notifications
Student Name Class Amount Outstanding Online Offline Payment Date Reminder Cash Settle Note	s 🖉 Delete
Ryan Boyd 1A €0.00 €0.00 €0 €0 10 10 appli Ryan Boyd 1A €0.00 €0.00 €0 €0 10 10 appli Ryan Boyd 1A €0.00 €0.00 €0 €0 10 10 10 10 10 10 10 10 10 10 10 10 10	nced family p discount ed on 9/2017
Dermot Brennan ărăinn mhór vc kayaking sailing €30.00 €30.00 €0 €0 E0 E E E	1
0. Breakfast Club See Discounts Applied	% Document
Filter by group V Et Send ad-hoc text Et Send reminders	Send notifications
	tes 🖉 Del
Student Name Class Amount Outstanding Online Offline Payment Date Payment Reminder Pay Cash Settle No	
Student Name Class Amount Outstanding Online Offline Payment Date Reminder Pay Cash Settle No Denise Boyd 1A €20.00 €20.00 €0 €0 €0 E E E E	
Student Name Class Amount Outstanding Online Offline Payment Date Reminder Pay Cash Settle No Denise Boyd 1A £20.00 £20.00 £0 £0 £2 <td>- 1</td>	- 1

PLC Course Registration, External Activities / Extra Curricular Registration

One of the features of Way2Pay is a Registration Feature, where people can register for activities. These people may already be in the school but they do not have to be. If they are in the school they will simply login in and pay, whereas participants who are not in the school will have to register their details / create an account first.

External course option is being used by a number of schools for after school study where they are limited with the number of places available for Study.

The steps below show schools how to set up an Activity with Registration on Way2Pay.

Step 1. On the home page, select "Activities/Bills" option.

Step 2. From the Actions Menu on the RHS select Add an External Course.

Step 3. Enter the details for the course and click 'Save and Proceed'.

Step 4. Enter the course type, a description, attach a file and click save. The course will then appear in your list of activities in draft format. A URL will be generated for your school to put on your school website with a 'Click here to Register' button.

Step 5. As people register for the activity their names are added to the list of participants in the activity dashboard.

Actions	Way 🔁 Pay	Home Reports Actions	
		[* Required]	
	* Activity Name:	Description:	
View School Profile	Yoga for Parents	Monday Evenings 7:30pm	
	* Available From? :	* T Codes:	
View Activities / Bills	27/09/2017 22:48	009 (Fundraising)	Enter course details
Find Activities by Student	* Available To?:	* GL Codes:	
	27/10/2017 22:48	Fundraising (Fundraising)	V
View Lodgements	* Activity Start Time:	Number of Places:	-
	02/10/2017 22:48	20	
Assign Lodgement Ref.	* Activity Finish Time:	* Pay Upfront?:	
View Students	27/10/2017 22:48	Yes V	
	Costs & Fees	Discounts & this school only	
View Parents	* Is this a Voluntary/Donation activity?	* Discounted Amount Child 2: Discount Applied? No	
No. Course	No	No discount applied	
view Groups	* Cost:	* Discounted Amount Child 3: Discount Applied? No	
School Dashboard	Enter cost	No discount applied	
	Fees:	* Discounted Amount Child 4+: Discount Applied? No	
Send School Newsletter	Fee Cap: €1.90. Fee Rate: 2.00%.	No discount applied	
	* Include Fees:	* Only available for existing students of this school?	
Add an External Course	No	Yes V	
How To Videos			

_		
aurse Type:		
Select Course Type	•	
Select Course Type		
PLC		
Kayaking		
Voluntary Contribution		
Sports		
Christmas Wonderland		
After School Study		
Outdoor Adventure Centre		
Evening Training		

Invoices	a Summary	C Activity	% Document			
Course Type:						
Sports		The second secon				
All parents are invited to	o join our yoga class on Monday nig)	nts in the main school Hall				
Bring a Mat . Tracksuits	a good plan.				6	
Bring a Mat , Tracksuits	a good plan.			←	-(Enter course descrip
Bring a Mat , Tracksuits	a good plan. nt currently			«		Enter course descrip
This activity has no attachmer	a good plan. nt currently Parents Letter Feb 2017.pdf	Q Select File	▲ Attach File	<		Enter course descrip

×	Draft - Yoga for Parents	0	€0	€0	€0	€0	€0	0	0

Fund Raising and Charitable Donations

Included in Way2Pays functionality is a Registration /Donation feature, where people can register for activities or make a donation to a cause. Schools often use this to fundraise for a new building, a social event or for tickets to the school play. In the settings the school can chose to widen the audience beyond the current parent population and except registrations from the public.

If they registrants are parents in the school they will simply login in and pay, whereas registrants who are not in the school will have to register their details / create an account before donating. The steps below show schools how to set up a Fundraising Event on Way2Pay.

Step 1. On the home page, select "Activities/Bills" option.

Step 2. From the Actions Menu on the RHS select 'Add a Fundraising Activity'.

Step 3. Enter the details for the Activity and click 'Save and Proceed'.

Step 4. Enter a description, attach a file (promotional PDF) and click save. The Fundraiser will then appear in your list of activities in draft format. A URL will be generated for your school to put on your school website with a 'Click here to Register' button.

Step 5. As people donate, their names are added to the list of participants in the activity dashboard.

Activi	ties							Ac	tions 🗸
Ent	ter activity name		Q , Find						
圃	NameJ ^A z	Students	Total	Paid	Outstanding	Paid Online	Paid Offline	No. Online	No. Offline
	Ladies Day Out 2nd April 2017	18	540.00	360.00	180.00	360.00	0	12	0
	Sponsor A Sod	10	€901.00	€801.00	€100.00	€801.00	€0	9	0
		•	Page 1	of 1 🕨	M Total Ite	ms: 2			

Cash Management

Record Cash Payments from Schools Dashboard

In Way2Pay we have developed a feature to quickly search for a student and record cash against their outstanding bills. This is designed to assist school secretaries /bursars when a student comes to the school office with an envelope and is unsure of which bill they are paying.

Step 1: Click on the icon under the "Pay Cash" column to the right of the name

Step 2: View the terms and conditions and mark the box, give permission to the activity by marking the next box, and enter the amount to be paid if different from what is given. To finish, click pay.

Receipts: An SMS receipt will immediately be sent to the parent's phone as well as receipt by email to their email account. Schools can also print a receipt from the system.





Enter Students surname. Click show all and View Outstanding

Pay Bills By (Cash			
Childs Name	Activity	Original Amount	Pay Now?	Balance
Mia boyd	Basketball Under 14	120.00	+ -	120.00
* Currency: * Amount To	[* Required] Euro €			
Be Paid: Optional Payment Date:	Optional - Payment Date			
	* I agree to the <u>Terms and</u> Conditions			

Pay Bills By (Cash				
Childs Name	Activity	Original Amount	Pay Now?	Balance	
Mia boyd	Basketball Under 14	120.00	+ -	70.00	
* Currency: * Amount To Be Paid:	[* Required] Euro € 70.00				
Optional Payment Date:	Optional - Payment Date				
	 * I agree to the <u>Terms and</u> <u>Conditions</u> * I give permission for this activity Pay Cash & Print Receipt 		←		Agree to T&C and Pay Cash

Activity:	Basketball Under 14	🖨 Print
Student Name:	Mia boyd	
Paid On:	27/09/2017	
Payment Method:	Cash	
Amount Paid Net of Fees:	€70.00	
Fees:	€0.00	
Total Amount Paid:	€70.00	
School Name:	DemoSchool1	
Paid By:	gerry canavan	

Record Cash Payments within the Activity

Step 1. On the home page, select "Activities/Bills" option.

Step 2. To select an activity enter activity name and click search or click on the name of the activity.

Step 3. View bill details including student names, amount invoiced, amount paid, number of online and off line payments, notes associated with the payments and settled bills.

Step 4. To add a cash payment to a student invoice, click on the Euro symbol on the student line. Enter the cash amount and payment date on the Cash Payments pane, select cash from the payment type, click to agree to the T&C and grant permission for participation in the event and finally click the 'Pay' button

Basketball Unde	r 14												
Invoices		🛢 Sumn	nary		🗖 Activity			🐮 Recipier	its		® [Documen	t
Filter by group	•	🕑 Ser	nd ad-hoc text		C	Send rer	ninders		Ľ	Send no	tificatio	ns	
Student Name	Class	Amount	Outstanding	Online	Offline	Paym	ent Date	Reminder	Pay Cash	Settle	Notes	Ø	Delete
Mia boyd	2B	€120.00	€50.00	0 €0	€70.00	27/	/09/2017 22:24:04	Ċ	£	•		1	Ŵ
Ryan Boyd	1A	€120.00	€120.00	0 €0	€0			C	Pay	Cash		B	Ŵ
 * I give permission 28/09/2017 06:00 20.00 Basketball Under 1 	for this activity	Pay	D Cancel										
■ Invoices		Summary	bos text	🚍 Activ	ity	eminders	📽 Recipie	ents	Send notif		ment		
Invoices Filter by group		Summary	-hoc text	📼 Activ	rity E Send r	eminders ment Date	e Recipie	ents	Send notif	♥ Docur ications	ment	lete	

How to Record Direct Debits and Standing Orders

Way2Pay has been developed to facilitate parental payments and will accept bank transfers (DD and SO) as part of income collected in schools.

Step 1. On the home page, select "Activities/Bills" option.

Step 2. To select an activity enter activity name and click search or click on the name of the activity.

Step 3. View bill details including student names, amount invoiced, amount paid, online off line payments and notes associated with the payments and settled bills.

Step 4. To add a cash payment to a student invoice, click on the Euro symbol on the student line. Enter the cash amount and payment date on the Cash Payments pane, select Direct Debit or Standing Order from the payment type, click to agree to the T&C and grant permission for participation in the event and finally click the 'Pay' button

Basketball Under	r 14												
Invoices		🛢 Sumr	nary		📼 Activity	/		📽 Recipier	nts		⊗ D	ocumen	t
Filter by group	•	🖻 Ser	nd ad-hoc text			🖻 Send ren	ninders		6	Send no	tification	s	
Student Name	Class	Amount	Outstanding	Online	Offline	Payme	ent Date	Reminder	Pay Cash	Settle	Notes	Ø	Delete
Mia boyd	2В	€120.00	€50.00	€0	€70.00	27/	09/2017 22:24:04	e	£	•		ø	Ŵ
Ryan Boyd	1A	€120.00	€120.00	€0	€0			e	Pay	Cash		ø	Ŵ
sh Payment Details													
* I agree to the <u>Ter</u>	ms and Cond	itions											
* I give permission	for this activi	ty											

28/09/2017 06:00

20.00

Closing off Cash

How to Create a Lodgement & Reference Number

When a school records cash payments, they need to lodge that cash into the bank. Way2Pay creates a reference number for the bank lodgement slip, thus matching Way2Pay with the bank statement. This facilitates easy bank reconciliation. Every transaction in Way2Pay has a lodgement reference recorded against it and is easily identified in an audit trail.

Step 1: Click on the lodgements button on the main menu (LHS) on your dashboard, or click the actions in the top left hand corner.

Step 2: Navigate to the drop down box called "Actions" and select "Assign lodgement ref"

Step 3: Select relevant "start time" & "finish time", once selected, click "Find". All of the bills between the selected dates will appear.

Step 4: Navigate to the left hand side of the screen and click "Select All", all payments should now be selected, with the accumulated amount appearing in the "running total" box.

Step 5: You can de-select any item to reduce the balance.

Step 6: Navigate to the bottom left hand corner. Select "Lodgement Date", enter the relevant information, then click on the "Batch Reference for override" box and enter the reference number you wish to assign to this particular transaction.

Step 7: Click on "Create Batch". This will assign a lodgement ID to all of the payments selected in the batch.

* Start Time:	0:00:00	* Finish Time:	Q	Fir d G	nning Total:			
]			
Student Name	Activity Name	Net Amount Paid	Date $Paid_{\mathbb{Z}}^{\mathbb{A}}$	Recon Batch ID	Lodgement Date	Select All?	Û	*
Ryan Boyd	0. Trip to Aran	€5.00	26/09/2017 15:17:00				×	
Nia boyd	Basketball Under 14	€70.00	27/09/2017 22:24:04			×	×	
Nia boyd	Basketball Under 14	€20.00	28/09/2017 06:00:00			×	×	
Assign Referer	nce to Selected Items	M M	Page 1 of 1 🍺 💓 T	otal Items: 3				-
Select Lodger	nent Date	Enter a Batch Ref for	Override	Create Batch				

View Lodgement details.

Once a lodgement is created, all transactions in the batch will be assigned to that lodgement. You can click on a lodgement to see the transactions listed.

Step 1: In the actions menu, click View Lodgements,

- Step 2: Enter the date range and click find.
- Step 3: Click on the lodgement reference title to view details
- Step 4: You can export the detailed view to excel.



Lodgement Batches				A	ctions -
Search					
* Start Time:	* Finish Time:				
25/09/2017 23:36	30/09/2017 2	3:36	Q Find		
Batch IDJ ^A	From	То	Number of Payments	Total Amount	-
Pats College w2p 1	27/09/2017 22:24:04	28/09/2017 06:00:00	2	€90.00	
		🖌 Page 1 of 1 🕨 💓 Total	Items: 1		_

Batch Line Items							
Student Name	Activity Name	Net Amount Paid	Date $Paid_z^A$	Server Reference	Recon Batch ID	Lodgement Date	ŵ
Mia boyd	Basketball Under 14	€70.00	27/09/2017 22:24:04	20170927222404-369	Pats College w2p 1	27/09/2017 23:33:00	×
Mia boyd	Basketball Under 14	€20.00	28/09/2017 06:00:00	20170927223017-198607	Pats College w2p 1	27/09/2017 23:33:00	×
	Daskelban Under 14	E20.00	lage 1 of 1	Total Items: 2	Pais conege w2p 1	<u>Export to</u>	<u>CSV</u>

MIS / Phonebook Management

Add a New Parent and Student to phonebook

Step 1: Click the Phonebook button from the main menu (LHS) on the schools dashboard.

Step 2: In the actions menu on RHS click "Add Parent and Student."

Step 3: Add parent details to all of the required boxes.

Step 4: Add the student details to the required boxes and click 'Save'.

Parent	ts				Actions 🗸
Pa	arents Surname: Enter parents I	ast name Q Find			Add parent & student Reset search
۵	Parent Name	Email Address	Mobile Phone	Students	Parent import
×	parent of Bateman	3538testsc166	3538testsc166	Paul Bateman	view students
×	Denise Boyd	denise@way2pay.ie	353872680667	Freya BOYD Ryan Boyd	

* Second Name:	Boyd			
Address Line 1:	Enter addre	ss line 1		
Address Line 2:	Enter addee	er line 2		
Address Line 2:	Enter addre	ss line 2		
Address Line 3:	Enter addre	ss line 3		
Address Line 4:	Enter addre	ss line 4		
Town / City:	Enter town	or city		
Country:	Select coun	try 🔻		
Post Code:	Enter post o	ode		
Comments:	Enter comm	ients		
Phone Number:	3538712349	;678		
Telephone:	Enter teleph	ione		
* Email Address:	louloub@w2	2p.ie		
* Password:	3538712345	;678		
peat Password:	3538712349	;678	_	Enter Parent phone number for
				password
- Student Details				
	Student Code:	12356789		
	* First Name:	James		
	* Second Name:	Boyd		
Mob	ile Phone Number:	Enter mobile phone number		
Second Parent Mob	ile Phone Number:	3538712312312		
	* School:	DemoSchool1 Y		
	* Class:	14		
		🔁 Add 🐂 Cancel		

Add an Additional Student to a Parent

Step 1: From the dashboard click 'Phonebook'

Step2: Click on the parent record, in the Actions menu on the RHS click "Add Child"

Step 2: Add the student details to all of the required boxes, and then choose the school, class and click 'save'

		Actions 🗸
		Add child
Denise	·	
Boyd		
Parent Name:	Denise Boyd	
Student Code:	Enter student code	
* First Name:	Joyd	
* Second Name:	Boyd	
bile Phone Number:	Enter mobile phone number	
bile Phone Number:	Enter 2nd parent mobile phone number	
* School:	DemoSchool1	T
* Class:	1B	v
	🖺 Add 🖺 Change Parent 🦛 Cancel	
Children: Col Der Fre Joyo	um Gleeson Anise Boyd	
		Children will be listed together

←

Cancel

🖺 Update

Click Save

When a Parent Cannot Be Added

If a parent already exists in the Way2Pay database, it is not possible to add them a second time. An error message is displayed 'A user with the phone number '353872680xx7' already exists in the system. Duplicate Mobile Phone Numbers are not permitted.' You will need a different method, to add the student and search for their parent phone number in the database. When the parent details are found and displayed, click 'use this parent'.

Step 1: Navigate to the students' phonebook and click 'Add a new student and search for an existing parent'.

Step 2: Enter the phone number of the parent you wish to add and click search. The parent details will appear and if correct, click "Use This Parent".

Step 3: Once the parent has been selected you will be able to add the student details.

Î	Add Parent	& Student Details			
or messa w studen ⁻	ge when ac t and paren	lding a t			
WA	AN Šb	AY			Home Reports Action
Stude		AY			Home Reports Action
Stude	ints	Enter students last name	e Q F	ind	Home Reports Action Actions - Add a new student and a new parent Add a new student and search for an existing parent Reset costs
Stude Si	Ints student Surname:	Enter students last name	e Q f	ind Telephone	Home Reports Action Actions - Add a new student and a new parent Add a new student and search for an existing parent Best coarch Student import

е

Add Student Details		
		[* Required]
Enter Phone number &	Pr: 353872680667	
click search	Search	
	Denise Boyd with Phone of: 353872680667]
	Use this Parent	
	🖺 Add 🖺 Update 🗙 De ete 🦙 Cancel	

Linking Siblings /Changing a Students' Parent.

Occasionally students are not entered with the same family record, as the phone number is not correct for the second sibling. You will simply need to find that student with the inaccurate phone number and click "change parent". This will enable you to move the student from the incorrect parent to the correct parent. You may also need to update bills for that student.

Step 1. Navigate to phonebook, scroll down to see the family in question. You will immediately see which family member has an incorrect phone number. You can see here Sophia needs to be added to the parent with the correct mobile number e.g. 086260050

parent of French	0862600050	353862600050	Mark French
parent of French	3538testsc131	3538testsc13	Sophia French

Step 2. Click Sophia's name and click "Change Parent".

Parent Name:	parent of French
Student Code:	Enter student code
* First Name:	Sophia
* Second Name:	French
le Phone Number:	Enter mobile phone number
le Phone Number:	Enter 2nd parent mobile phone number
* School:	DemoSchool1 \$
* Class:	22
🖺 Upo	iate Change Parent X Delete Cancel

Siblings will not be linked if parents' phone number does not match.

Step 3. Enter the correct mobile phone number and click search. The correct parent will appear.

Phone Number.	353862600050	
\rightarrow	🖺 Search	
We found	Parent of French with Phone of: 353862600050	
l	🖺 Use this Parent	
Parent Name:	parent of French	
Student Code:	Enter student code	
* First Name:	Sophia	
* Second Name:	French	
		Update Student

Step 4. Click use this parent. Please note, if there are bills created for this student with a family discount you will have to remove the student from the bill and add them again. You do this by editing the bill recipient list (see Working with Bills & Activities, Edit Recipients).

Creating new groups

You can create a group of students or a group of classes to send SMS, Email and new Bills to.

Step 1: Click groups on the main menu LHS

Step 2: Enter the name of the group and click create group.

Create Group	
Group Name:	Swimming Create Group

Step 3 Drag **students** across to enter the group. If you would like to drag **classes** across please click button "Create group of Classes". The class list will appear.

Sti	udents
	Enter student name
	Hide All
	(4A) test student
	(Staff)

You can drag and drop classes into a group also.



Exporting Pre Rollover Groups

Every year during the rollover process old groups are cleared out. The system holds a copy of all the groups and each school has the option to recreate these groups post Rollover.

Step 1: From the Reports dropdown select 'View Rolled Groups'

Step 2: Select the filter, either class or group and the old groups/class lists will display.

Step 3: Export the list to excel by clicking on the disk icon

Step 4: Working in excel format the groups for import into Way2Pay using the import template.

Step 5: On the parent import tab, browse to the file saved above, to import the group /class. These imported groups will now appear in the groups available to send SMS to



view rolled over groups		
Filter by Class or Group: Classes	Show Students For Selected Class or Group 2016/17 - 1 A, 2016/17 - 1 B, 20:	View Report
	Select All)	
	₹ 2016/17 - 1 A	
	☑ 2016/17 - 1 B	
	☑ 2016/17 - 1 C	
	⊠ 2016/17 - 2 A	
	[₫] 2016/17 - 2 B	
	₹ 2016/17 - 2 C	
	Z016/17 - 3 A	
	⊠ 2016/17 - 3 B	Select the group you wish to
	☑ 2016/17 - 4 A	import
	☑ 2016/17 - 5 A	import
	⊠ 2016/17 - 5 B	
	⊠ 2016/17 - 6 A	
	☑ 2016/17 - 6 B	
	☑ 2016/17 - 6 C	
	🗹 2016/17 - Board of Management	
	☑ 2016/17 - Enrollments 2017	
	☑ 2016/17 - Graduates 2016	
	2016/17 - LCA 1	
	☑ 2016/17 - LCA 2	•

Annual Rollover

In 2017 Way2Pay launched a new class rollover process, which required minimal effort from each school and no onerous validation of any student data changes made during the year. This was a two-step process

- Step 1: Exporting Data from MIS System.
- Step 2: Secure Upload of Data to Way2Pay

Detailed instructions on how to export data from various MIS systems are available on the Way2Pay website. Once the file is ready in Microsoft Excel, login into Way2Pay, select Annual Rollover, here you can securely upload this file for rolling over.

Rollover date	Schools Deadline for Data Upload
Friday 16 th June	Thursday 15 th 3pm
Friday 23 rd June	Thursday 22 nd 3pm
Friday 30 th June	Thursday 29 th 3pm
Friday 11 th August	Thursday 10 th 3pm
Friday 18 th August	Thursday 17 th 3pm
Friday 25 th August	Thursday 21 st 3pm
Click here for VSWare Instructions	
Click here for Facility Instructions	
File:	
Please mail us at schoolsdata@way2pay.ie, lettin	g us know the filename of the excel file uplo
	Browse to the created and cli

WAY2PAY FOR PARENTS

Way Ray 🚳 Leads the Way for Parental Payments MONEY MANAGEMENT SYSTEM



REAL TIME

pay the school dashboard is

SMARTPHONE

Ireland's only Schools system developed for busy parents who want to pay on their smartphone.

You don't need a password, enter your phone number and click for a link to pay

more.

TAX BACK & MORE

Shows you in real time a complete list

outstanding. You can view your

payment history, print recipts and

Increase the revenue to the your childs school with the way2pay Tax Back System.

Ask your

Tax Back.

school if they

increase their revenue with

use way2pay to



EXCELLENT SUPPORT

Do you prefer to talk to a real person? Way2pay offers support for schools and parents, from 9am to 5pm Monday to Friday.

Way2Pay User Guide

A Guide for Parents and Schools to use Irelands Fastest Growing Parental Payments System

Way2Pay Ltd, 25/26 Westland Square, Pearse Street, Dublin 2

Way2pay Parents Dashboard

Introduction

Way2Pay has been designed to help parents manage school payments from a planning and paying perspective. We offer ultimate convenience, enabling secure on-phone payments without passwords.

• **Paying**: most bills are paid without parents logging in. This is wonderfully convenient as you do NOT have to remember a password to access Way2Pay. You will receive an SMS/Text Message from the school requesting payment for various bills and activities. Each SMS has a unique code linking that request to your child.

What to expect: 'Please pay for your child's (Ryan Boyd) school activity (Trip to Aran) by clicking on the following link'. You simply click on the link you are taken to your own dashboard listing any outstanding bills for Ryan.

• **Planning** as you can access the system at all times you can pay for school fees, trips and activities in installments over time. Many schools will send out payment requests early so that parents have a good chance to budget.

How To for Parents

In this section we will show parents how to best login and best use Way2Pay. We will take you through paying without logging to using all the functions on your dashboard. The functions included are

- How to Pay a School Bill on my Phone, 'Pay by Text'
- How to Login to Way2Pay for the first time
- What can I do if I have forgotten my username and/or password?
 - Send me a link to pay
 - Send me a link to reset my password
- How to Pay on any Device
- How to View Payment History
- How to Print Payment Receipts
- How to Contact Way2Pay Support
- View Way2Pay Support Videos

How to Pay a School Bill on my Phone, 'Pay by Text'

Step 1: You will receive an SMS from your school, click on the link and follow the instructions.

Step 2: Answer the security question and click submit. Example of question; enter last 3 digits of your phone number.

- Step 3: Select pay bills from the menu
- Step 4: Press the PLUS sign beside the bills you wish to pay, agree T&C and click pay now.
- Step 5: Click 'Pay Now' to enter secure payments page.

Step 6: Complete the payment for your child's event.



How to Login to Way2Pay for the first time

Step 1. Go to <u>www.way2pay.org</u> and select the "Login".

Step 2. Your mobile number Enter for both "username/ password" options, click "Login". Ensure the number entered is the number your school has on record and it is in 35387xxxxxxx format.

Step 3. When logging in for the first time, the website will redirect to a "password reset page", this will allow you to enter a new password of your choosing.

Step 4. Enter your mobile number in the "confirm username" box then enter a new password.

Step 5. When new password is selected, click on "change password".

Step 6. When your password has been reset your parent dashboard will open.





What can I do if I have forgotten my username and/or password

Send me a link to pay

Step 1. Go to www.way2pay.org and select the "make a payment".

Step 2. Your mobile number and click 'send me a link'



Send me a link to Reset My Password

Step 1. Go to www.way2pay.org and select the "Forgotten Password".

Step 2. Your mobile number and click 'Send Reset Link'

AN EFFECTIVE INCOME COLLECTION SYSTEM FOR SCHOOLS 1. Click Make a Payment if you are new to Way2Pay or do not remember your login details 2. Click Login if you know your username and password (payments can then be made)	
Make A Payment OR Login Forgot Your Password?	
ay2Pay > Home	
ay2Pay > Home User Name: your email address or mobile phone number (In most cases). Please note: the mobile phone number must be entered in standard international format e.g.: 353xxxxxxx or 44xxxxxxxx etc (Please drop all leading zeros). Thank you.	Enter mobile number and click
ay2Pay > Home User Name: your email address or mobile phone number (In most cases). Please note: the mobile phone number must be entered in standard international format e.g.: 353xxxxxxx or 44xxxxxxx etc (Please drop all leading zeros). Thank you. User Name: ① 353872680667	Enter mobile number and click 'Send Reset Link'

Pay on any device

(Devices my Phone/PC/ Laptop /iPad/ Tablet etc.)

Step 1: Go to <u>https://www.way2pay.org</u> can click login, enter your username (mobile phone number in35387xxx format) and password. From your dashboard you can do manage all your school payments pay bills, view history and print receipts.

Step 2. Select "Pay Bills" option on the left hand side of the screen.

Step 3. On the "Pay Bills" screen all active bills will be listed under "Activity". In the example below I want to pay "Trip to Aran" for my Ryan.

Step 5. Click on the "Pay Now" option by clicking the plus sign. You can edit the payment amount before clicking, in the example I only want to pay €1 off a €5 bill.

Step 6. Go to the bottom of the screen, tick to agree to the T&C and give permission for participation in the event and click 'Pay Now by Card Online'

Step 7. When payment has gone through successfully, you will be redirected to your dash board.

Step 8. "Item added successfully" message will appear on the top of your dash board, along with an update in your "recent payments" box.

Step 9. For further information on your payment, select "My Payment History" on the left hand side of the screen.



Pay Bills					
Please select a scho	DemoSchool1				
Childs Name	Activity	Original Amount	Pay Now?	Balance	Total
Colum Gleeson	Trip to Wexford	10.00	+ -	5.00	5.00
Colum Gleeson	Test Activity	10.00	+ -	10.00	10.00
Colum Gleeson	TTRIP	10.00	+ -	10.00	10.00
Colum Gleeson	gala	10.00	+ -	10.00	10.00
Rya Click the + the activit	- button to indicate y you are paying	10.00	+ -	1.00	1.00

* Currency:	Euro €	
* Amount To Be Paid (€):	1.00	
	✓ * I agree to the <u>Terms and Conditions</u>	
	I give permission for this activity	
	🖶 Pay By Card Online 🧲	Click Pay by Card Online option
	Pay Wi Pay with credit card online	to also use pre-paid Credit
	[* Required]	

Order Confirmation

Transaction State	APPROVED
Order id	2017:10:03-10:10:20-219
Time	03/10/17 12:11:19
Ref. No.	601704
Approval Code	Y:601704:4514143777:PPXP:1479
Total	1.00
Currency	EUR

Please retain this copy for statement verification.

Return to Shop



Your Payment completed successfully!

Thank you for your payment of 1.00

🚍 Click here to return Home

Pay Bills	Your Details				
view or pay outstanding bills	Name:	Denise Boyd			
My Payment History view historical payments	Address:	digital depot ro	ligital depot roe lane dublin8		
My Children's Activities	Empile	353872680667	353872680667		
your children's current activities	Email.	denise@way2p	ay.ie		
Contact School send the school an email	Recent Payme	Recent Payments			
Ś	Activity Nam	Amount	Balance	Date	
My Courses	0 Trip to Ara	Paid	£4.00	03/10/2017	
	Destantial U	n en.00	24.00	05/10/2017	
	14	€20.00	€30.00	28/09/2017	

View my Payment History

Step 1: Go to https://www.way2pay.org click login, enter your username and password and click login once more.

Step 2. Your Way2Pay parents' dashboard will be displayed, where you can manage all functions relating to your Childs payments including pay bills, view history and print receipts.

Step 3. Select "My Payment History" option on the left hand side of the screen.

You will see the payments methods and the balance outstanding for each bill, in the example below the Trip to Aran includes a cash payment of €5 and card payment of €1, the balance remaining is €4

Way	Pay	/						
Pay Bills view or pay outstanding bills Wy Payment History view historical payments Payment History School: DemoScho		ills pry DemoSchool1	<		Parent can view my Payment History to see all payments made			
Student Name Activity Name		me	Net Amount Paid	Outstanding Balance	Date Paidl ²	Payment Method	Print Receipt	
Rvan Boyd	0 Trip to Aran		£1.00	£4.00	03/10/2017	Authioav	(rt	
Mia boyd	Basketball Under 14		61.00	£100	20/00/2017	Cash	rt -	
Mia boyd	Basketball Under 14		£70.00	£50.00	27/09/2017	Cash	et	
Rvan Boyd	0 Trip to Arap		£5.00	£5.00	26/09/2017	Cash	et	
	o, mp to Arbit		65.00	63.00	20.00/2017	cosh		

Print my Payment Receipts

Follow the steps 1-3 above to display a list of payments made. Click on the Print Receipt Icon.

Contact Way2Pay Support

The support line number appears on the bottom of the Way2Pay website. Our support lines are open between 9am and 5pm Monday-Friday. Email support is available at support@way2pay.ie all calls are logged and ticketed. A copy of Way2Pay's Terms and Conditions are available on our Website.

Support Videos for Parents

Way2Pay are currently preparing a host of support videos for presentation in your dashboard. These videos are constantly being updated. Check in soon to view and comment.

Thank you from the Way2Pay Support Team